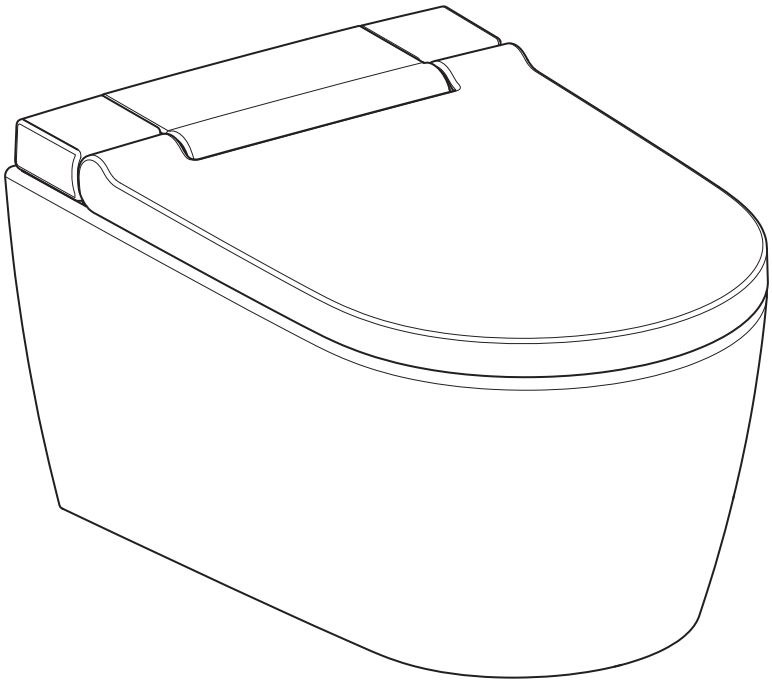
GEBERIT AQUACLEAN SELA

GEBERIT



USER MANUAL

968.681.00.0(07)

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For your safety

Who is this product suitable for?

As a functioning toilet, the Geberit AquaClean shower toilet is suitable for all age groups. However, children must not carry out cleaning or maintenance work without supervision.

How is this product used?

The product is suitable for the following application purposes and areas of use:

- as a shower toilet:
  - for cleaning the anal area
  - for cleaning the outer vaginal area
- for installation in heated indoor areas
- for connection to the drinking water system
- for operation with water from reverse osmosis systems

What should you avoid?

The product must be used as intended. Do not:

- leave the WC seat ring during the shower procedure
- place loads or objects on the WC lid
- immerse the remote control in liquid
- operate without plug for Geberit AquaClean descaling agent

Misuse

Geberit accepts no liability for the consequences arising from misuse.

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General safety notes

The following safety notes apply for the entire duration of the product's life cycle:

- Read the user manual before the first use to familiarise yourself with the use of the product.
- Store the user manual for future reference.
- Do not use the device if it is damaged. If possible, isolate the device from the supply system and contact Geberit customer service.
- Do not open the device. It does not contain any components for the user to service or repair.
- Do not perform any changes or additional installations. Modifying the device runs the risk of fatal danger.
- Repairs may only be carried out by authorised skilled persons using original spare parts.
- Only original accessories may be used.
- Operation and maintenance work may only be performed by the operator or user as described in this user manual.
- Always use the current version of the installation manual for installing the device if the Geberit AquaClean has been removed (e.g. if you move house).
- The Geberit AquaClean must only be connected to a mains voltage conforming to the specification plate.
- Observe the manufacturer information at all times regarding the use of cleaning and descaling agents.

This document contains warning notes at various points. Warning notes are usage and situation-specific safety notes. They provide warnings on specific hazards.

These instructions correspond to the state of the device technology at the time of printing. Geberit reserves the right to make changes in terms of further development.

A current version of this and other documents is available online: www.geberit.com.

Explanation of warning notes

Warning notes are placed at the location at which the hazard may occur.

Warning notes are structured as follows:

WARNING
Nature and source of the hazard
Possible consequences if the hazard is ignored.
► Measures to prevent the hazard.

The following signal words are used to indicate residual hazards in warning notes and important information.

Symbol	Signal word and meaning
	DANGER The signal word denotes a hazard with a high degree of risk which, if not avoided, will result in death or serious injury.
	ATTENTION The signal word denotes a hazard, which, if not avoided, may result in material damage.
	Symbol only. Refers to important information.

Overview of symbols on the product

Symbol	Meaning
	Read the safety notes and operating instructions/ operation manual before commissioning the product.
	Danger of fatal electric shock

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Register your device

Warranty registration

Extend the warranty period of your Geberit AquaClean for free. Register for this within 90 working days from the installation date.

In the third year of the warranty period, Geberit shall supply spare parts free of charge in the event of any material or manufacturing faults, provided the product has been installed and put into operation by an installation company.

By computer: http://www.geberit-aquaclean.com/registration

By post: Fill out the warranty card supplied and send it to us.

By smartphone or tablet:

Android: iOS:

Via the Geberit Home app:

Getting to know your device

About Geberit AquaClean devices

The Geberit AquaClean device is a WC with integrated shower function. The device also fulfils all the functions of a conventional WC. Additional functions are subject to the design of your product.

Functional overview

Hygiene functions:

- TurboFlush flush technology
- WhirlSpray shower technology with individual spray arm position
- spray arm with oscillating motion
- extendible Lady shower nozzle integrated into the spray nozzle with individual spray arm position
- automatic shower arm cleaning before and after each shower procedure
- descaling programme

Comfort functions:

- spray intensity can be selected
- WC seat ring and WC lid with SoftClosing
- remote control with LCD display
- all functions can be operated via remote control
- four individual user profiles can be stored

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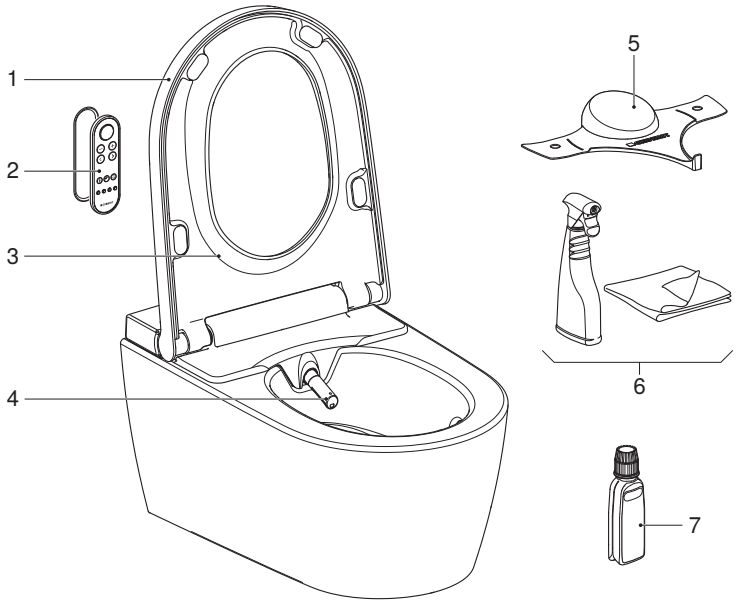
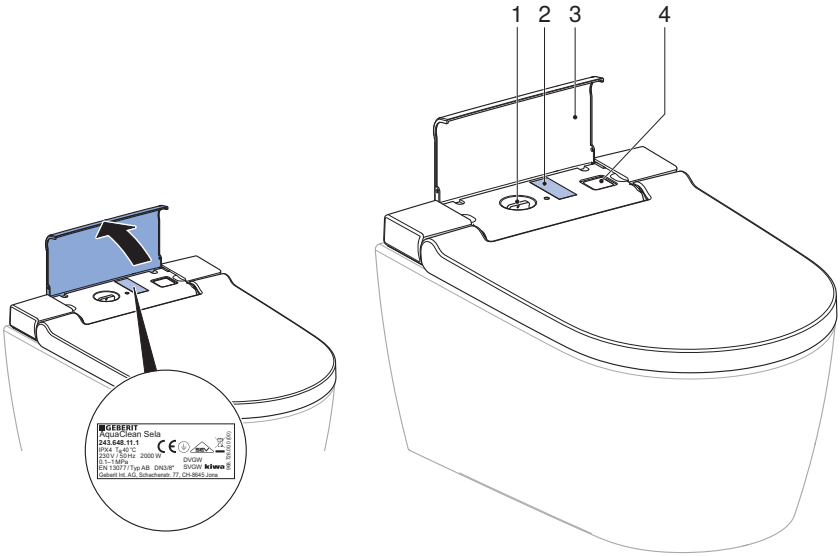
The device at a glance



1 WC lid
2 Remote control with magnetic wall-mounted holder
3 WC seat ring
4 Spray arm with spray nozzle and Lady shower nozzle
5 Spray shield
6 Geberit AquaClean cleaning set (art. no. 242.547.00.1)
7 Geberit AquaClean descaling agent (art. no. 147.040.00.1)



1 Filling opening with plug for Geberit AquaClean descaling agent
2 Specification plate with serial number
3 Design cover
4 Power switch

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Operating concept

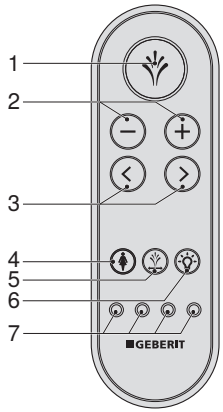
About the operating concept

The shower toilet can be operated via remote control or the Geberit Home App.

The remote control function of the Geberit AquaClean shower toilet is deactivated while the shower toilet is connected to the Geberit Home App.

Front side of the remote control

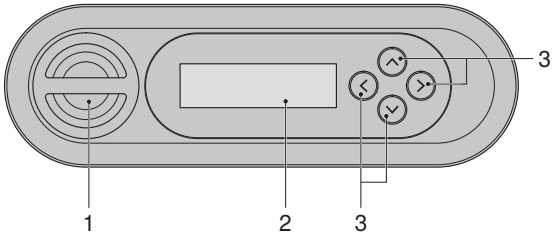
All functions for daily use can be operated from the front side of the remote control.



1 <Shower> button: start and stop the spray functionality. Stop the Lady shower.
2 <–>/<+> buttons: decrease or increase the spray intensity.
3 <left>/<right> arrow keys: set the spray arm position.
4 <Lady shower> button: start and stop the Lady shower.
5 <Oscillating motion> button: start and stop the oscillating motion during the anal shower.
6 <Orientation light> button: Switch the orientation light on and off
7 <User profile> buttons: select the user profiles 1–4

Rear side of the remote control

You can access system settings and additional functions from the rear side of the remote control.



1 Battery compartment
2 LCD display
3 <up>/<down>, <left>/<right> arrow keys

Status LED on the orientation light

The LED on the orientation light informs you of the current device status. The current condition of the device is therefore visible.

LED	Description
Flashes blue	The device initialises after being switched on.
Flashes blue/red	The device must be descaled. → See "Descaling the device", page 38.
Flashes red	A malfunction message is pending. ► If [Error message] is displayed on the remote control/ smartphone: Contact customer service.
Flashes orange	• The device is now descaling. It is not possible to use the shower toilet for the duration of the descaling procedure. • Water replacement is being carried out. → See "Automatic water replacement", page 31.

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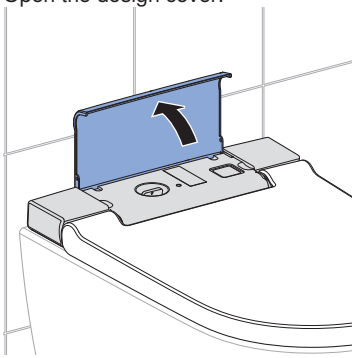
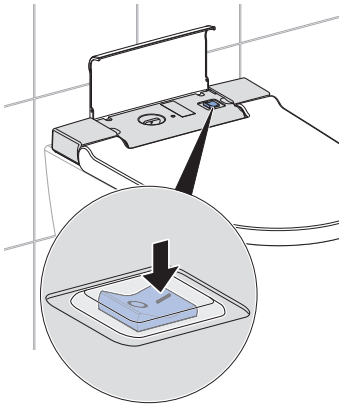
Switching the device on and off

Wait at least 30 seconds between the switch-off and switch-on procedures.

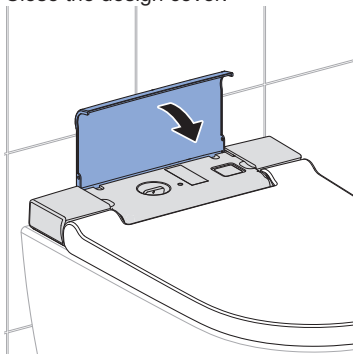
1 Open the design cover.



2 Press the power switch.



3 Close the design cover.



Result

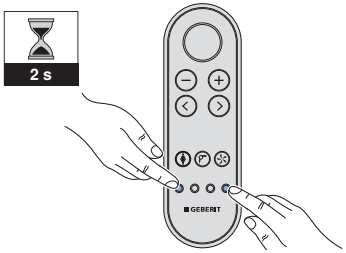
✓ The device initialises again after switching on.

Restore to factory settings

Prerequisite

– You want to reset your personal settings and restore the factory settings as the basic settings.

► Hold down the <User profile> buttons on the outer right and left for more than 2 seconds.



Result

✓ The shower toilet is reset to its factory settings.

Geberit App

Checking compatibility

To ensure you can use the Geberit App to its full extent, you will need a smartphone with an up-to-date Android or iOS version. You may need to check the permissions (Bluetooth®, location sharing) and confirm them.

Downloading the Geberit Home app

Download the free Geberit Home app for Android and iOS smartphones directly from the respective App Store:

1 Open the App Store on your smartphone.

2 Enter “Geberit Home app” in the search field.
✓ The Geberit Home app is displayed.

3 Download the app.
✓ The app is downloaded and displayed on your smartphone.

Alternatively, you can scan the respective QR code to download the Geberit Home app:

Android: iOS:

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Using the Geberit Home App

The Geberit Home App communicates via a Bluetooth® interface with the Geberit AquaClean shower toilet.

The remote control function of the Geberit AquaClean shower toilet is deactivated while the shower toilet is connected to the Geberit Home App.

Please note that your device may not offer remote control or individual functions may not be available. The functions and settings in the Geberit Home App vary from device to device and are marked with (optional) where appropriate.

You can execute the following functions and settings via the Geberit Home App:

- Remote control
  - Using remote control functions
  - Adjusting and saving personal settings
- Device settings
  - Adjusting and saving basic settings
- Geberit customer service
  - Establishing contact with Geberit customer service
- Geberit services
  - Registering the device
  - Extending warranty services
- Software update
  - Updating the firmware

You can access the following information via the Geberit Home App:

- Step-by-step instructions
  - Cleaning the spray nozzle and dryer arm (optional)
  - Replacing the ceramic honeycomb filter (optional)
  - Displaying descaling
- Explanatory videos
  - Playing function videos
  - Playing maintenance and cleaning videos
- Troubleshooting
  - Display error messages
- User manual
  - Displaying the user manual

How to use the device

First steps

When using the device, the following functions should take place.

When you sit down on the WC seat ring,

- the water heating starts.
- the device enables the spray functionality.
- the basic settings are activated automatically.

When you start the shower procedure,

- the anal shower procedure will run for more than 50 seconds or the Lady shower procedure will run for more than 30 seconds.
- the shower procedure can be interrupted at any time.
- the shower procedure can be adapted to your personal requirements.
- you can change the basic settings and adapt these to your personal requirements.

When you get up from the WC seat ring,

- the spray functionality deactivates.
- the spray nozzle and Lady shower nozzle are rinsed thoroughly.
- the device is set to economy mode.

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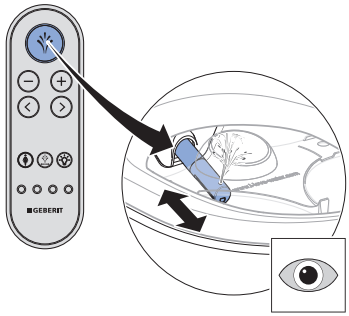
Using the anal shower

Prerequisite

– You are sitting down on the WC seat ring.

► Briefly press the <Shower> button on the remote control.



Result

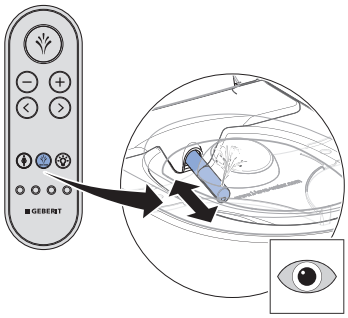
✓ The shower procedure starts with the oscillating motion.

You can stop the shower procedure early by pressing the <Shower> button once again.

Switching the oscillating motion of the anal shower on and off

The oscillating motion of the spray arm increases the cleaning effect.

► The oscillating motion can be switched on and off during the shower procedure by pressing the <Oscillating motion> button or by pressing the <left> and <right> arrow keys at the same time.



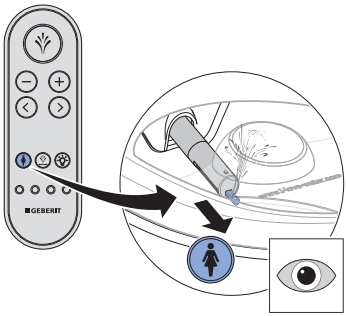
Using the Lady shower

The woman's intimate area is a very sensitive zone and requires special and prudent care. The Lady shower must be set to your ergonomic conditions to achieve an optimal cleaning result. The position of the spray nozzle and the spray intensity must be selected so that the shower spray cannot penetrate the vagina.

Prerequisite

– You are sitting down on the WC seat ring.

► Press the <Lady shower> button on the remote control.



Result

✓ The shower procedure starts.

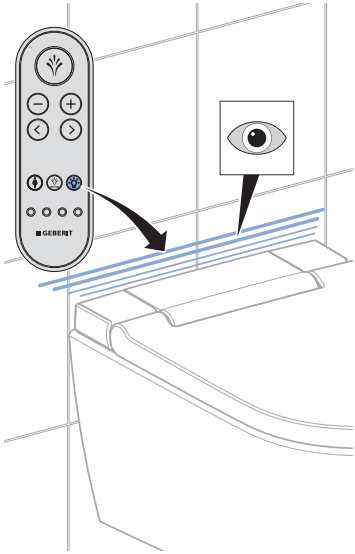
You can stop the shower procedure early by pressing the <Lady shower> button once again.

Switching the orientation light off and on

Prerequisite

– The device is switched on.

► Press the <Orientation light> button on the remote control.



Result

✓ The orientation light goes out/lights up.

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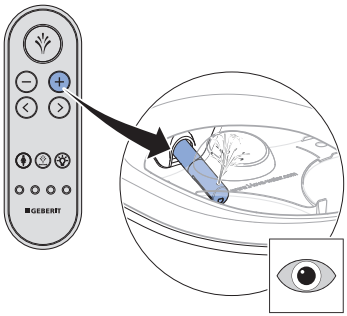
Adjusting the shower procedure to your personal needs

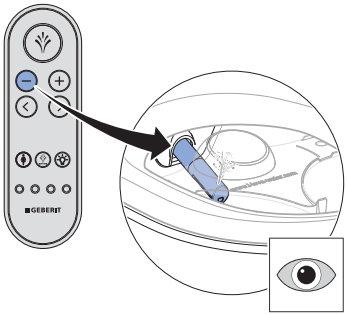
Setting the spray intensity

Prerequisite

– The shower procedure is running.

► Press the <+> button to increase the spray intensity. Press the <–> button to decrease the spray intensity.





Result

✓ The shower spray becomes stronger/ weaker.

You can set the spray intensity in 5 stages.

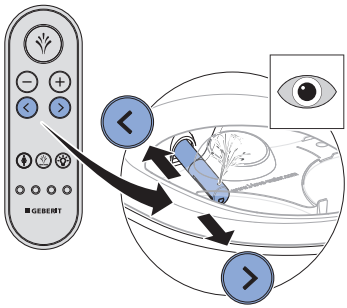
Setting the spray arm position

Female users should set the spray arm position of the spray functionality to their ergonomic conditions so that it does not compromise the natural protection of the vaginal area.

Prerequisite

– The shower procedure is running.

► Press the arrow keys on the remote control to position the spray arm.



Result

✓ The spray arm is optimally positioned.

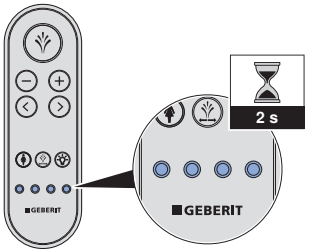
You can set the spray arm position in 5 stages.

Saving user profiles

4 different user profiles can be stored via the <user profile> buttons on the remote control.

User profiles allow you to access your personal settings directly. Select your user profile as soon as you sit down.

► Press one of the 4 <user profile> buttons for more than 2 seconds.



Result

✓ The current settings are saved to this button.

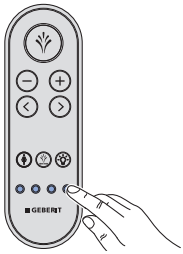
Calling up user profiles

User profiles allow you to access your personal settings directly. Select your user profile as soon as you sit down.

Prerequisite

– Personal user profiles are saved to the <User profile> buttons. → See "Saving user profiles", page 22.

► Press the <User profile> button on which your personal settings are stored.



Result

✓ Your personal user profile is called up and activated.
✓ The shower procedure can be started with your personal settings.

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Saving a personal user profile in the Geberit Home App

Prerequisite

– The current version of the Geberit Home App is installed on your smartphone.
– The Geberit Home App is running.
– You are within the detection range of the shower toilet. User recognition does not have to be activated.

► Save your settings in the Geberit Home App.

Result

✓ Your personal user profile is saved onto your smartphone.
✓ The settings apply to all connected shower toilets.

How to program the device

Overview of the programming options

The following main menus are available:

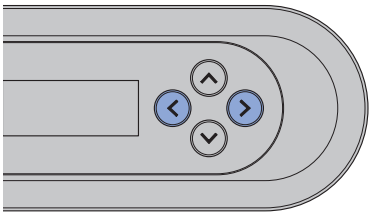
- [Basic settings]
- [Profile settings]
- [Care and maintenance]

The system settings can be configured from the rear side of the remote control:

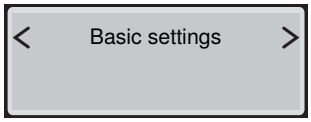
- Press any button on the rear side of the remote control to activate the display.
- Pressing the <up> arrow key for more than 2 seconds returns the display to the [Basic settings] menu.
- To save the modified settings, the menu must be run through in its entirety until the main menu appears once again on the display.
- The display is automatically deactivated after 30 seconds to save battery life.

Basic settings main menu

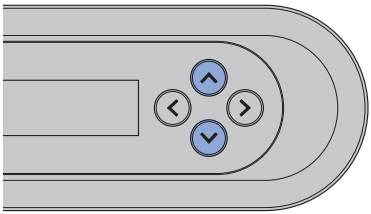
1 Launch the [Basic settings] main menu using the <left>/<right> arrow keys on the rear side of the remote control.



✓



2 Use the <up>/<down> arrow keys to access the next menu item.



To save the modified settings, the menu must be run through in its entirety until the main menu appears once again on the display.

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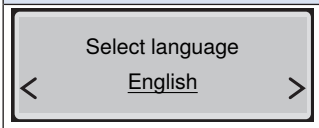
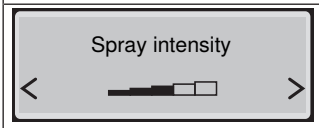
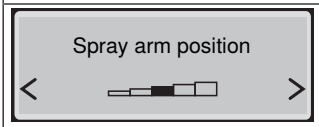
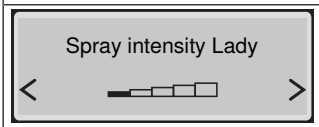
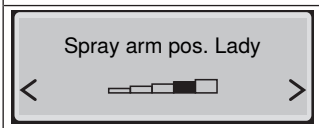
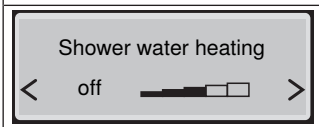
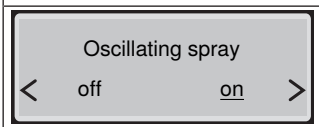
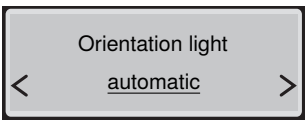
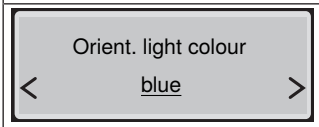
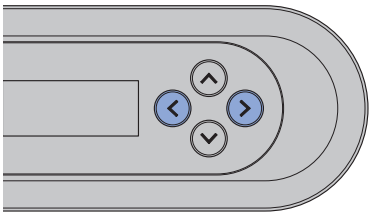
Shown on display	Note
	Sets menu language
	Sets spray intensity for the anal shower
	Sets spray arm position for the anal shower
	Sets spray intensity for the Lady shower
	Sets spray arm position for the Lady shower
	Temperature regulation of the shower water
	[on] = The oscillating motion of the spray arm is activated. [off] = The oscillating motion of the spray arm is deactivated.
	[on] = The orientation light stays on permanently. [off] = The orientation light is deactivated. [automatic] = The orientation light switches on when ambient brightness is low, as soon as the brightness falls below the threshold value (light sensor sensitivity).
	Colour setting for the orientation light: white/blue/turquoise/magenta/orange/yellow/warm white

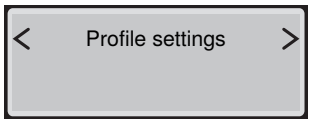
Shown on display	Note
Orient. light bright.	Adjusts the brightness setting of the orientation light
Water hardness hard	Adaptable hardness value: hard/medium/soft → See Device descaling message.
Autom. flush actuation off	This menu only appears if the optional interface module for the external flush actuation is installed. [off] = Automatic flush actuation is deactivated. [on] = The flush actuates automatically once the user has left the user recognition range.

Profile settings main menu

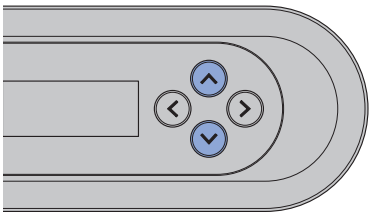
1 Launch the [Profile settings] main menu using the <left>/<right> arrow keys on the rear side of the remote control.



✓



2 Use the <up>/<down> arrow keys to select the settings which you would like to change.



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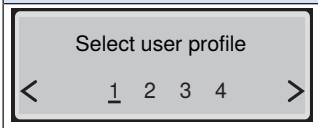
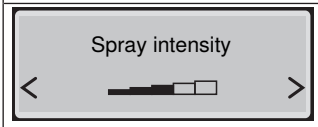
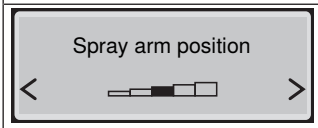
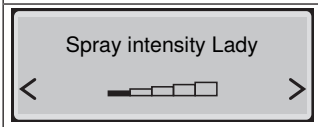
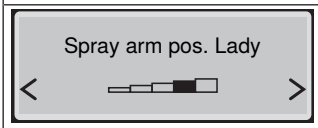
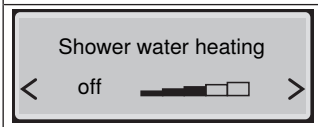
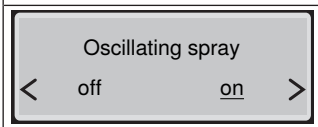
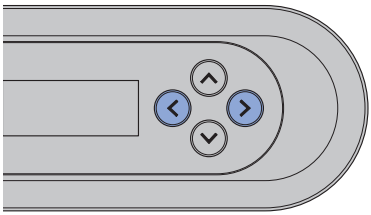
To save the modified settings, the menu must be run through in its entirety until the main menu appears once again on the display.

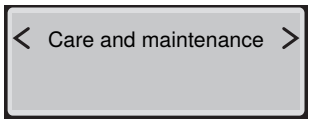
Shown on display	Note
	Sets the user profile Corresponds to the user profile buttons on the front side of the remote control
	Sets spray intensity for the anal shower
	Sets spray arm position for the anal shower
	Sets spray intensity for the Lady shower
	Sets spray arm position for the Lady shower
	Temperature regulation of the shower water
	[on] = The oscillating motion of the spray arm is activated. [off] = The oscillating motion of the spray arm is deactivated.

Care and maintenance main menu

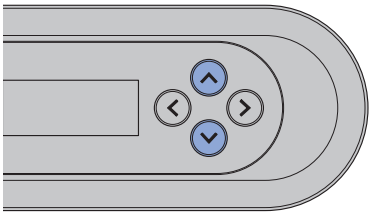
1 Launch the [Care and maintenance] main menu using the <left>/<right> arrow keys on the rear side of the remote control.



✓



2 Use the up/down arrow keys to access the next menu item.



To save the modified settings, the menu must be run through in its entirety until the main menu appears once again on the display.

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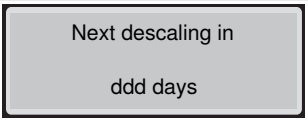
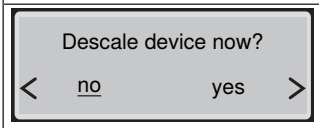
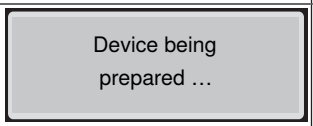
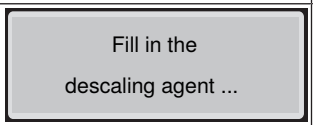
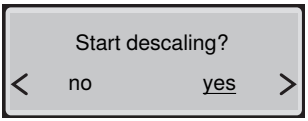
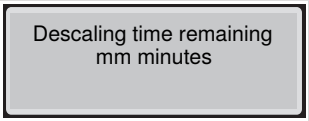
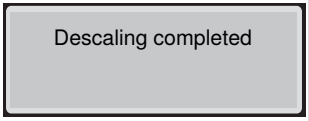
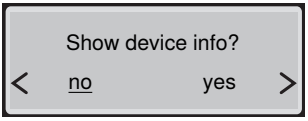
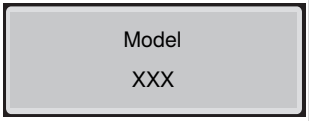
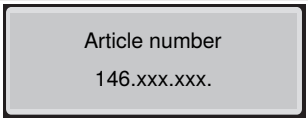
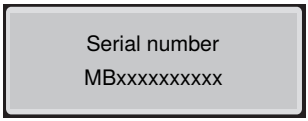
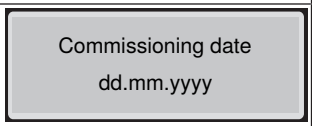
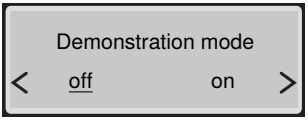
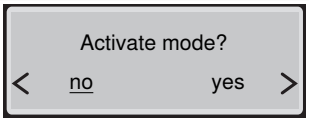
Shown on display	Note
	Display in days until the next descaling
	[yes] = Start descaling. → See "Descaling the device", page 38. [no] = Continue with the [Show device info] menu
	Status message that descaling is being prepared
	Prompt to add the descaling agent Pour the descaling agent into the device. → See "Descaling the device", page 38.
	Starts the descaling procedure The descaling procedure should not be cancelled after adding the descaling agent because it would otherwise be flushed away unused. The display shows [Device is flushing…].
	Status message regarding the automatic descaling procedure
	Status message regarding the end of the automatic descaling procedure
	[yes] = Display of the device information [no] = Continue with the [Error message] menu
	Displays the type/equipment version

Shown on display	Note
	Displays the Geberit article number
	Displays the device serial number (required in case of service)
	Displays the date the device was first switched on
	An error code is displayed only in the event of an error. → See "Status LED on the orientation light", page 14.
	[on] = Switch on demonstration mode [off] = Back to the [Care and maintenance] main menu
	Safety query for activating demonstration mode

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Cleaning and descaling the device

Care Instructions

You have selected a product with a high-grade surface. Please follow the care instructions below.

The manufacturer does not assume any liability for product damage that arises as a result of incorrect care and handling.

General cleaning recommendations

Cleaning the shower toilet at the recommended cleaning intervals ensures that it functions properly. The shower toilet must only be cleaned using suitable cleaning agents and cleaning equipment. → See "Suitable cleaning agents and cleaning equipment", page 32.

Cleaning interval	Cleaning activity
Daily	► Remove water drops with a soft, lint-free cloth to avoid limescale stains.
Weekly	► Clean the ceramic pan with Geberit AquaClean cleaning agent. → See "Care instructions for sanitary ceramic appliances", page 34. ► Clean all surfaces and corners thoroughly. → See "Cleaning the WC seat and housing", page 35. ► Test spray nozzle and clean if required. → See "Cleaning the spray nozzle", page 37. ► Rinse the spray nozzle under running water to remove foreign substances.

Automatic water replacement

If the shower toilet has not been used for more than 2 months, the device is rinsed with fresh water after it is switched on. This ensures optimum shower water quality before usage.

Targeted disinfection

Disinfection is only required if there is a definite risk of infection as a result of germs. Otherwise, keep to the recommended cleaning intervals and carry out the specified cleaning activities. → See “General cleaning recommendations”.

ATTENTION

Aggressive disinfectants

Disinfection using aggressive disinfectants can cause surface damage.

- ► Only use alcohol-based disinfectants that are also suitable for hand and skin disinfection.
- ► Observe the safety notes from the manufacturer when handling hazardous substances.

Type of disinfection	Disinfection procedure
Wet wipe disinfection For use on smooth surfaces that can be rubbed	► Moisten all surfaces with disinfectant. ► Allow the disinfectant to take effect according to the manufacturer information. ► Then rub the surfaces with single-use towels.

Suitable cleaning agents and cleaning equipment

ATTENTION

Aggressive descaling agents

Unsuitable descaling agents may cause damage to the device.

- ► Only use Geberit AquaClean descaling agents to descale the device.
- ► Refer to the “Descaling the device” section.

ATTENTION

Aggressive and scouring cleaning agents

Cleaning using aggressive and scouring cleaning agents can cause surface damage.

- ► Use Geberit AquaClean cleaning agents.
- ► Pay attention to the cleaning and care instructions.

Using the Geberit AquaClean cleaning set is recommended, as this set includes a ready-made cleaning agent that is ideal for cleaning all Geberit AquaClean surfaces.

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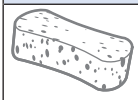
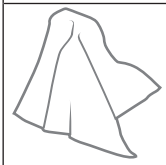
Recommended properties of suitable cleaning agents and cleaning equipment for best cleaning results:

Symbol	Properties of suitable cleaning agents
	Skin-friendly
	Cleaning agents are permitted to have a low acid content, e.g. diluted citric acid
	Low-foaming
	Liquid
	Water-dilutable

Symbol	Suitable cleaning equipment
	Soft, fine-pored sponges
	Lint-free, soft cloths which are free of dust
	Toilet brush

Care instructions for smooth surfaces

All smooth surfaces can be cleaned hygienically with water and a mild, liquid cleaning agent that is kind to the skin.

Aggressive and scouring cleaning agents can damage the surface. Only use mild, liquid cleaning agents that are kind to the skin. The Geberit AquaClean cleaning set (art. no. 242.547.00.1) includes a ready-made cleaning agent that is optimal for cleaning all Geberit AquaClean surfaces.

Care instructions for sanitary ceramic appliances

- Use standard cleaning agents only in compliance with the respective manufacturer's information.
- Ensure that the seat of the ceramic appliance or the urinal lid is opened or dismounted during the application time of cleaning agents.
- Only use cleaning agents containing chlorine or ones that are abrasive or scouring in the case of heavy deposits.
- Never use sharp or pointed objects when cleaning.

Dirt	Care measures
For daily cleaning	► Use mild liquid cleaning agents and water. ► Dry the surface with a soft, lint-free cloth.
Stubborn stains	► Generally speaking, use cleaning agents suitable for ceramic appliances or a mild scouring liquid. ► Remove existing limescale deposits using a mild cleaner containing vinegar. ► Clean the surface with water. ► Dry the surface with a soft, lint-free cloth.
With heavy deposits	Organic deposits (brown to black in colour): ► Clean the affected areas with a standard chlorine cleaner. Note the information provided by the cleaning agent manufacturer. The application time of the chlorine cleaner may not exceed 2 h. ► Clean the surface with water. ► Dry the surface with a soft, lint-free cloth. Silicate deposits (grey in colour): ► Moisten a microfibre cloth with standard ceramic glass cleaner. ► Clean the affected areas with in a circular motion. Silicate deposits are very resistant, which means that several cleaning cycles may be required. ► Clean the surface with water. ► Dry the surface with a soft, lint-free cloth.

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Care instructions for WC seat

Please note the following when cleaning the WC seat:

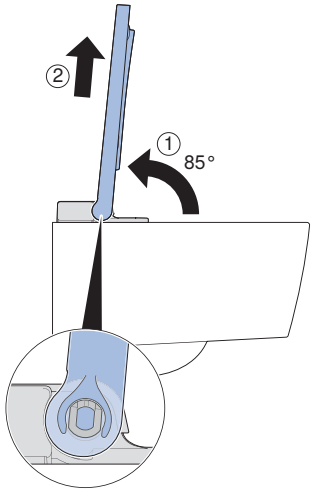
- Ensure that the WC seat is opened or dismounted during the application time of cleaning agents.
- Never use cleaning agents that contain chlorine or acid or that are corrosive.
- Never use cleaning agents that are abrasive or may scratch the surface.
- Never use sharp or pointed objects when cleaning.
- Use mild liquid cleaning agents and water.
- Use a soft, lint-free cloth.
- Remove any substances containing solvents immediately.

Cleaning the WC seat and housing

Be careful not to scratch the surface of the WC seat. Always place the components on a soft, non-scratching underlay.

1 Lift the WC seat and remove it from the hinges at an angle of 85°.

✓ The WC seat is very easy to remove at the correct angle.



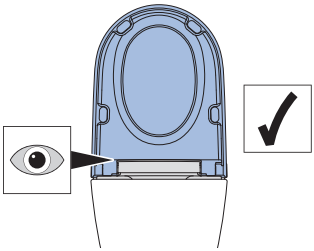
2 Spray the surfaces with Geberit AquaClean cleaning agent.

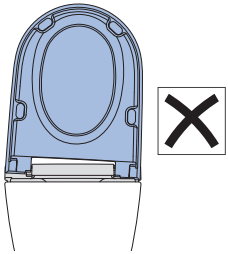
3 Wipe the surfaces with a soft, lint-free, damp cloth.

4 Then dry the surfaces with a soft, lint-free cloth.

5 Insert the WC seat into the hinges at an angle of 85°.

✓ The WC seat must be positioned vertically relative to the WC ceramic appliance.





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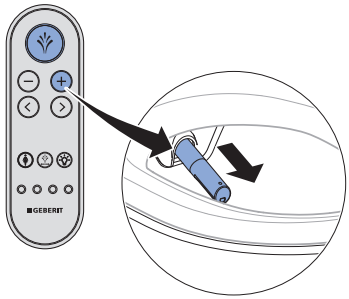
Cleaning the spray nozzle

- For cleaning, use a soft, lint-free cloth.
- Geberit AquaClean cleaning agent is particularly suitable for all surfaces of the device.

1 Open the WC lid.

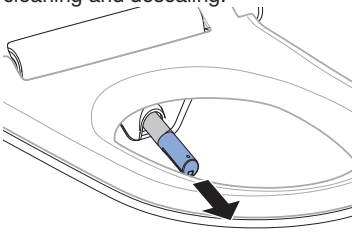
2 Lift the WC seat ring.

3 Press the <Shower> and <+> buttons at the same time.



✓ The spray arm extends fully.

4 Pull out the spray nozzle for cleaning and descaling.

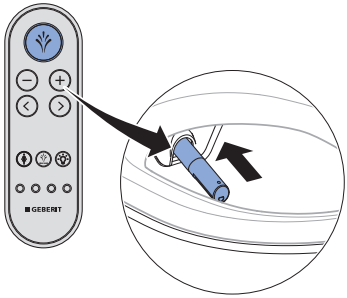


5 Spray the spray nozzle with Geberit AquaClean cleaning agent. Then rinse the spray nozzle with water.

6 Replace the spray nozzle if it can no longer be completely cleaned and descaled.

7 Dry the spray nozzle carefully before re-assembling and re-fitting.

8 Press the <Shower> button.



✓ The spray arm retracts fully.

Result

✓ The cleaning procedure is now complete.

Descaling the device

Information on descaling:

- During the descaling procedure, you can continue to use the device without the shower toilet functions.
- The descaling procedure lasts up to 40 minutes. During this time, the orientation light flashes orange and you can see the descaling status on the display/smartphone. As soon as the light stops flashing, the spray functionality is ready for operation again.

ATTENTION

Aggressive descaling agents

Unsuitable descaling agents may cause damage to the device.

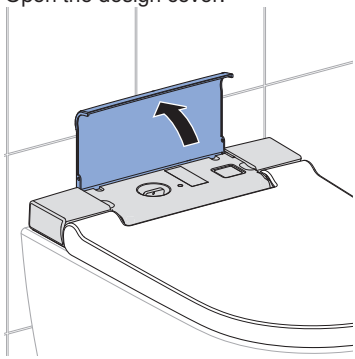
► Only use Geberit AquaClean descaling agents to descale the device.
► Refer to the “Descaling the device” section.

The descaling procedure should not be cancelled after filling the descaling agent because it would otherwise be flushed away unused. The display shows [Device is flushing…].

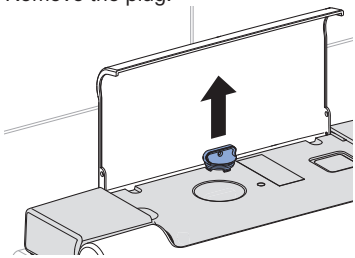
Prerequisite

– The status LED on the orientation light flashes blue-red.
– At the touch of a button, the display on the rear of the remote control shows [Descale device now] or [Descale device now, device blocked].
– The spray arm must be fully retracted.
– The WC lid is closed.

1 Open the design cover.



2 Remove the plug.



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3 Launch the [Care and maintenance] main menu using the buttons on the rear side of the remote control.

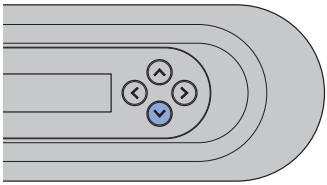
< Care and maintenance >

4 Use the <down> arrow key to select the [Descale device now?] menu item.

Descale device now?

< no yes >

5 Select <yes> via the arrow keys and confirm with the <down> arrow key.



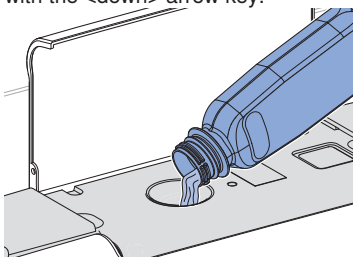
✓ The display shows

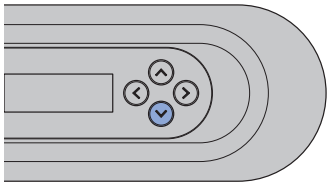
Device being prepared …

✓ Wait until the device is ready. The display shows

Fill in the descaling agent ...

6 Pour a bottle of (125 ml) Geberit AquaClean descaling agent into the filling opening and confirm with the <down> arrow key.

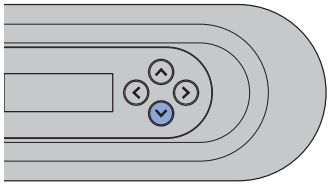




7 Select <yes> via the arrow keys and confirm with the <down> arrow key.

Start descaling?

< no yes >

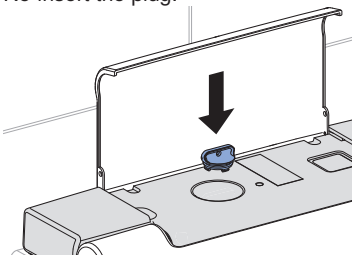


✓ A status message appears on the display which shows the duration of the descaling procedure.

Descaling time remaining mm minutes

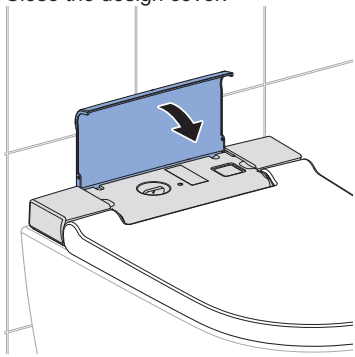
✓ The orientation light flashes orange until the descaling procedure is complete.

8 Re-insert the plug.



9 Remove splashes of descaling agent immediately with a damp cloth.

10 Close the design cover.



Device descaling message

During installation, the device was configured for the local water hardness in accordance with the following table. This adaptation prevents unnecessary descaling procedures and helps protect the environment. Nevertheless, regular descaling of the device is required.

Area	°fH	°dH	°eH
soft	≤ 15	≤ 8	≤ 11
medium	15–25	8–14	11–18
hard	> 25	> 14	> 18

The following table helps you to identify descaling messages and to carry out the necessary fault clearance for each message.

Frequency	Message	Fault clearance
Regular descaling: At least once a year	• The orientation light LED flashes blue/red. • The display shows [Descale device now].	► Perform descaling. → See "Descaling the device", page 38.
Locked device: Multiple rejected descaling requests	• The orientation light LED flashes blue/red. • The display shows [Descale device now, device locked].	**Prerequisite** – A shower procedure is no longer possible without descaling. ► Perform descaling. → See "Descaling the device", page 38.

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Troubleshooting

Troubleshooting

The table below explains what you need to do in the event of a fault:

- Carry out the steps one after the other until the device is no longer demonstrating any faults or is working as normal again.
- Be sure to follow the steps in order.

Step	Description of problem	Fault clearance
1	The shower toilet is demonstrating a fault or is not working as normal.	► Switch off the device. → See "Switching the device on and off", page 15. ► Wait 30 seconds. ► Switch on the device. → See "Switching the device on and off", page 15.
2	Step 1 has been carried out. The shower toilet continues to demonstrate a fault or still does not work as normal.	► Check the status LED on the orientation light. → See "Status LED on the orientation light", page 14.
3	Steps 1 and 2 have been carried out. The shower toilet continues to demonstrate a fault or still does not work as normal.	► Check the problem descriptions in the faults table and carry out the relevant fault clearance as required. → See "The shower toilet is not functioning", page 42 and "Other functional errors", page 43.
4	Steps 1 to 3 have been carried out. The shower toilet continues to demonstrate a fault or still does not work as normal.	► Contact customer service.

The shower toilet is not functioning

The following table will help you with troubleshooting if the shower toilet is without function.

DANGER

Electric shock

Incorrect maintenance work or troubleshooting can lead to serious injury or death.

- ► In case of malfunctions, the device must immediately be switched off at the power switch and the customer service must be contacted.
- ► Only trained electrically skilled persons are permitted to perform electrical installations on the device.
- ► Only trained professionals are permitted to perform retrofitting on the device.

The shower toilet can be used as a normal toilet even in the event of a malfunction. The spray arm must be fully retracted. You start the toilet flush as usual by pressing the buttons on the cistern.

If the device is defective, switch it off using the power switch.

Step	Description of problem	Fault clearance
1	The shower toilet and the status LED are without function.	► Switch the device off and on again. → See "Switching the device on and off", page 15. **Result** ✓ The device re-initialises.
2	The fuse or residual-current device in the electrical distributor trips once.	► Replace or reset the fuse in the electrical distributor. ► Reset the residual-current device in the electrical distributor. **Result** ✓ The device re-initialises after being switched on. Using the device does not trip any fuses or residual-current devices.
3	The fuse or residual-current device in the electrical distributor trips repeatedly when the device is used.	► Disconnect the mains plug (if available). ► Replace or reset the fuse or residual-current device in the electrical distributor. ► Contact customer service. **Result** ✓ The device is defective.
4	The product has an unknown technical defect.	► Trip the fuse or residual-current device in the electrical distributor. ► Disconnect the mains plug (if available). ► Contact customer service. ► Have the power supply tested by a skilled person.

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Other functional errors

The following table will help you with troubleshooting if individual functions of the shower toilet have failed.

The shower toilet can be used as a normal toilet even in the event of a malfunction. The spray arm must be fully retracted. You start the toilet flush as usual by pressing the buttons on the cistern.

If the device is defective, switch it off using the power switch.

Description of problem	Cause	Fault clearance
The status LED flashes red.	Malfunction described in error message has occurred	► Note the number of the error message on the display of the remote control and inform customer service.
The spray arm is not functioning correctly.	Malfunction has occurred	► Switch off the shower toilet at the power switch for 30 seconds. ► Switch on the shower toilet at the power switch. **Result** ✓ The device initialises again after switching on.
The cleaning effect of the shower has weakened.	Spray nozzles clogged or defective	► Clean or replace the spray nozzles. ► → See "Descaling the device", page 38.
When using the shower function, the shower toilet no longer reaches the usual temperature.	Shower toilet dirty	► → See "Descaling the device", page 38. ► Switch off the shower toilet at the power switch for 30 seconds. **Result** ✓ The device initialises again after switching on.

The remote control is not functioning

The following table will help you with troubleshooting if:

- The remote control is without function.
- The remote control is unable to control the shower toilet.

The remote control is inactive while the Geberit Home App is in use.

If the device is defective, switch it off using the power switch.

Step	Description of problem	Fault clearance
1	The remote control display shows [no connection] when buttons are pressed.	► Re-assign the remote control. → See "Re-assigning the remote control", page 45. **Result** ✓ The display shows [Pairing ok].
2	The remote control is unable to control the shower toilet. The remote control has been re-assigned.	► Replace battery (type CR2032). → See "Replacing the remote control battery", page 45. ► Re-assign the remote control. → See "Re-assigning the remote control", page 45.
3	The battery has been replaced and the remote control has been re-assigned. The remote control display still remains unresponsive when buttons are pushed.	► Contact customer service. **Result** ✓ Remote control is defective.

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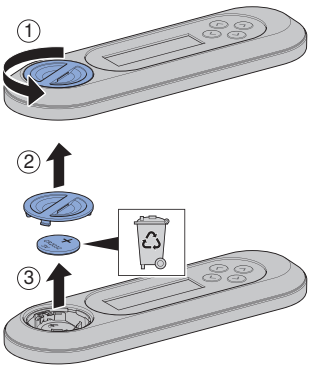
Replacing the remote control battery

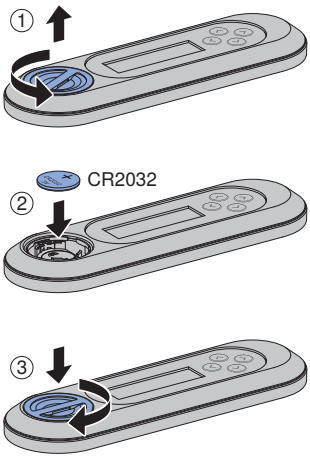
Prerequisite

– During the entire procedure, the remote control must be located in the reception range of the shower toilet.

1 Remove the used battery. Dispose of the used battery appropriately.



2 Insert a new CR2032 battery.



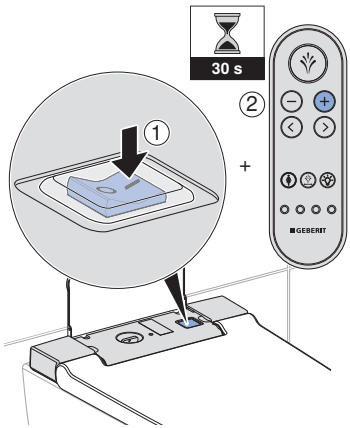
Re-assigning the remote control

The device can only be operated with a single, assigned remote control.

Prerequisite

– The device is switched off.

► Switch the device on and press the <+> button on the remote control for approx. 30 seconds until [Pairing ok] appears on the display.



Result

✓ The shower toilet can be controlled by remote control.

Sustainability

Geberit Group and sustainability

As the European market leader in the sanitary industry, Geberit stands for water saving, resource efficiency and sustainable building. The Group has proven for decades that long-term business success is compatible with environmentally friendly actions and social policies. A company management geared to sustainability helps to save costs while minimizing risks at the same time. Geberit aims to act as a role model and set standards for its customers, suppliers and other partners. This means creating water-saving and sustainable products, using safe, environmentally friendly and resource-efficient production practices, engaging in purchasing and logistics activities with high environmental and ethical standards, and offering excellent working conditions for more than 12 000 dedicated and highly qualified employees worldwide. One way in which the company is showing its awareness of social responsibility is by participating in water relief projects around the world.

Ecodesign – ecobalance

The basis for sustainable products is formed by a systematic innovation process in which product materials and functional principles are chosen that are as environmentally friendly as possible, risks are minimised and a high degree of resource efficiency is strived for. We can supply a detailed ecobalance for this product upon request.

Tips for reducing the ecological footprint

This product was developed with the utmost care, also with regard to the consumption of energy, water and resources (see also technical data). You can reduce the ecological footprint of the product by observing the following recommendations:

- Switch off the device when you go on holiday.
- Interrupt the spray functionality manually in order to save hot water.
- Use small amounts of paper for drying.
- Switch off the heating function of the water heater when you do not need warm shower water.
- Use environmentally friendly cleaning agents.
- Carry out regular maintenance on the device and handle it with care in order to extend the service life.
- Return defective devices to Geberit or a designated partner for appropriate disposal.

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Disposal

Disposal of waste electrical and electronic equipment

The symbol of the crossed-out wheeled bin means that waste electrical and electronic equipment (WEEE) must be disposed of separately and not with other non-recyclable waste. End users are legally obliged to return old equipment to public waste disposal authorities, distributors, or Geberit for proper disposal. Many distributors of electrical and electronic equipment are obliged to take back WEEE free of charge. Contact the responsible sales or service company to return the WEEE to Geberit.

Used batteries and accumulators that are not enclosed within the old equipment, as well as lamps that can be removed from the old equipment in a non-destructive manner, must be separated from the old equipment before being handed over to a disposal point.

If personal data is stored on the old equipment, end users themselves are responsible for deleting it before handing it over to a disposal point.

End user warranty

End user warranty

The following end user warranty is provided in addition to and does not affect your contractual partner's liability for defective products.

The Geberit company (“Geberit”) responsible for the place of installation of the Geberit AquaClean product (“product”) shall provide the end user with a warranty for the product identified by the serial number on the warranty card. The scope of this warranty is as follows:

1. Geberit guarantees that the product shall be free from material defects and manufacturing faults for a period of 3 years (“warranty period”) calculated from the installation date at the end user's premises. Warranty scope:
   – Within the first 2 years of the warranty period, a customer service representative authorised by Geberit shall rectify any material defects or manufacturing faults free of charge by repairing or replacing the defective parts.
   – In the third year of the warranty period, Geberit shall supply replacements for defective parts free of charge to the customer service representative authorised by Geberit and contracted by the end user to repair the product.
2. The end user shall not be entitled to assert more extensive claims against Geberit on the basis of this warranty.
3. Claims can only be made under the warranty if:
   – The product has been installed and put into operation by an installation company or by customer service personnel authorised by Geberit.
   – No modifications have been made to the product; in particular, no parts have been removed, replaced or added.
   – The product defect has not been caused by improper installation or use, nor can it be attributed to inadequate care or maintenance.
   – Claims shall only be made during the third year of the warranty period if the end user has completed the enclosed warranty card in full and returned it to the Geberit company responsible for the place of installation within 90 working days of the installation date.
4. This warranty applies solely to places of installation in countries in which Geberit has its own sales company or is represented by a sales partner.
5. The warranty is exclusively subject to the substantive law of the country in which Geberit has its place of business. The United Nations Convention on Contracts for the International Sale of Goods is expressly excluded. The exclusive place of jurisdiction for all disputes arising from or in connection with this warranty is the location of Geberit's headquarters.

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Technical data and conformity

Technical data

Nominal voltage	230 V AC
Mains frequency	50 Hz
Frequency range	2400-2483.5 MHz
Maximum output power	0 dBm
Power consumption	1850 W
Power consumption standby	≤ 0.5 W
Protection degree	IPX4
Protection class	I
Wireless technology	Bluetooth® Low Energy[1)]
Mains connection	Mains connection via system plug with flexible three-wire sheathed cable
Spray time	30–50 s
Number of shower pressure settings, shower spray	5
Water temperature	34–40 °C
Operating temperature	5–40 °C
Flow pressure	50–1000 kPa
	0.5–10 bar
Minimum flow pressure	50 kPa
	0.5 bar
Calculated flow rate	0.03 l/s
Maximum load, WC seat	150 kg

1) The Bluetooth® brand and its logos are the property of Bluetooth SIG, Inc. and are used under license by Geberit.

Simplified EU Declaration of Conformity

Geberit International AG hereby declares that the radio equipment type Geberit AquaClean Sela is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following Internet address: https://doc.geberit.com/968859000.pdf.

Simplified UK Declaration of Conformity

Hereby, Geberit International AG declares that the radio equipment type AquaClean Sela wall-hung WC is in compliance with the Radio Equipment Regulations 2017.

The full text of the UK declaration of conformity is available at the following Internet address: https://doc.geberit.com/970819000.pdf

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